



### **Cancellation and No-Show Policy**

Due to the high demand and the general nature of Physical Therapy, it is important to keep your scheduled appointments or provide sufficient notice of cancellations. Optimum Physical Therapy's Cancellation and No-Show Policy is listed below.

1. We require 24-hour notice in the event you need to reschedule or cancel your appointment.
2. If you miss your appointment and do not contact us with at least 24-hour prior notice, we will consider this a missed appointment and a \$75.00 no-show fee will be assessed to you. This applies to late cancellations and "no-shows."
3. If you are late for an appointment, we will make every effort to ensure that you are seen as soon as possible, though the office visit may need to be shortened in length or rescheduled.

By signing this form, I acknowledge the above stated policy and assume responsibility for my missed appointment(s) cancelled without 24-hours' notice.

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Patient/Guardian Signature

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Date